

Attending: David P (Practice Mgr), Janet C (Chair), David B, Graham H, Ronnie R

Apologies: Graham H, Ronnie R, James O, Carol O, Margaret H (new member)

Minutes from last meeting and items pending

- Minutes approved, all items to be covered in agenda

New Members

- Margaret H to join – David P / Janet to contact her

The Role of the Patient Forum

- David B volunteered to investigate further what is the usual role of a Patient Forum / Patient Participation Group and feedback to all for discussion for a review

Staffing changes

- David P updated patients on new staffing
 - Paramedic Klee – employed through the PCN
 - Dr Louise Sears, working Thursdays mornings for a general clinic and 2 Mondays per week to assist Dr Craven with women's health clinics

Building changes

- Process for applying for NHS funding for Phase 3 building improvements has restarted
- EOI of interest must be submitted by 28-Feb-24

Primary Care Network – PCN - Bridgedale

- The practice joined the PCN in April-23 on a probationary basis
- Some frustrations about delays in ratifying continued membership beyond Mar-24
- PCNs are a crucial means of securing additional funding for practice activity

Women's Health

- Dr Craven has commenced role as NHS Women's Health Clinical Lead for Lancs & South Cumbria
- Developing national agenda for Women's Health Hubs for the region

Accelerated Access to Patient Records

- Some technical issues in the roll out of patients that are registered with an app (e.g. NHS App) automatically obtaining full access to their records backdated to 1-Nov-23
- Patients who register with the App subsequently should received access from that date
- Practice receiving advice on technical solutions
- Also some issues with booking appointments on-line

Patient Forum Feedback

- David B suggested contacting local Councillors about any issues affecting car park entrance and road
- David P said he would offer a tour for Cllr Elaine Stringfellow, Cllr Lesley Pritchard and Cllr Peter Gabbott. David B said Cllr Jacky Alty is the Cabinet Member for Equality and Diversity

AOB – none

Date of Next Meeting – 6pm Wed 17 April (agreed subsequent to the meeting)